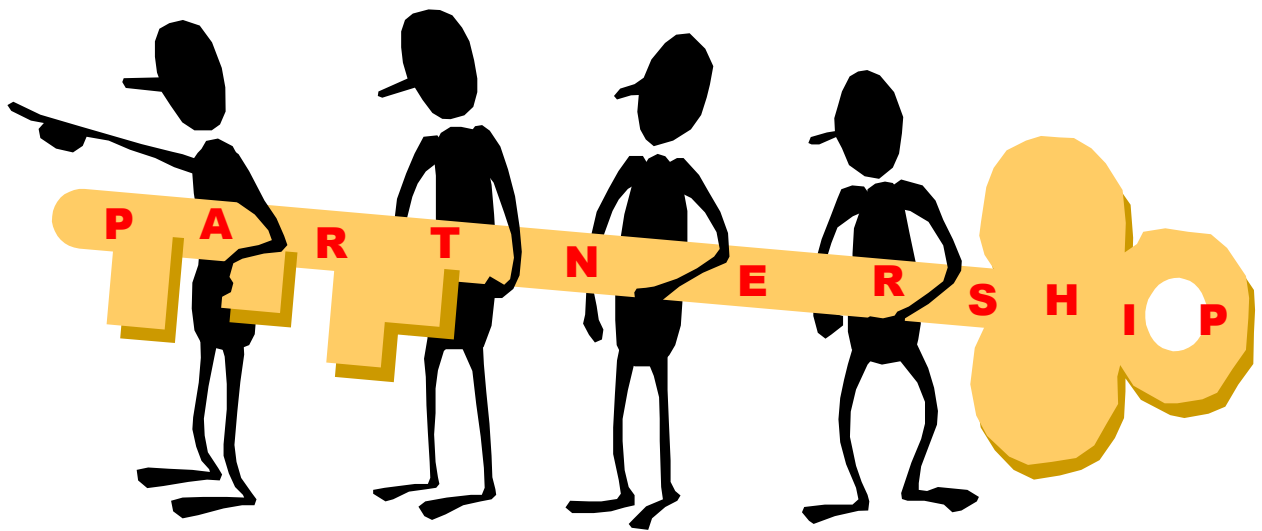


Jewish Family Services



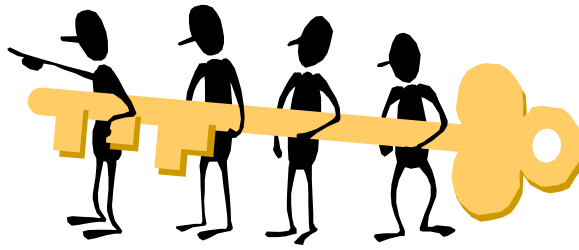
Annual Report to the Community

2009

(Annual General Meeting in 2010)

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PARTNERSHIP



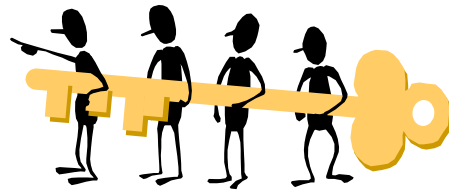
What people need to make their lives better is not always fully nourished by the menu of service we are able to offer. We are flexible and customize our responses to meet as many needs as we can.

But like each of us in our own worlds, Jewish Family Services is a small, though brilliant, star in a large constellation of community services. We have an important role to play. But we rely on effective working relationships with our many community partners to help our clients get the best help possible. This is the Power of Partnership.

**We envision a world of
economic
and social justice;
a world where individuals,
families and communities
care for and support themselves
and one another.**

**To this end, we provide strength
& support
to individuals & families in need,
in a manner sensitive to Jewish values.**





As 2009 ended, we were just days away from our 55th birthday. In fact, the work of Jewish Family Services began at least a couple of decades before our incorporation date, so we've been around for more than 75 years. But a look back over the past year assures us that we are just as needed and as relevant to the community as ever.

I took on the role of President after the last Annual General Meeting in March, 2009, following the very capable presidency of Barry Rosof, and after serving as Vice President and Chair of the Development Committee. We had just completed our first fund raiser for many years, the Family Day Stay-At-Home Dinner, with great success: more than \$13,600 was generated for the SMART program for seniors.

As we have drawn to the end of the last Strategic Plan, we have looked at what we have achieved. In an ever-changing environment, not all plans can be realized, yet we have made fine progress. We committed to strive for excellence in all we do, and it has helped to focus and direct our work. We set out to grow our capacity, and have achieved incremental gains in administrative faculty which have extended our ability to serve our clients. Increased resource development and building support

from the Jewish community were two strategic directions that led to the successful Stay-At-Home Dinner campaign and the inauguration of the Kevura Reserve to assist with funeral costs for under-resourced families. A goal to build on our strengths has led to the development of an innovative, peer-recognized program for immigrant professional women, "Transforming Acculturative Stress Into Success".



Not to rest on what we have done, we began to plan for the next five years. With the guidance of the internationally

renowned organizational consultant Gary Stern, we commenced a strategic planning process in December 2009 that will lead to an ambitious plan to carry us forward.

There are challenges ahead. In a community seemingly replete with services and supports, but still with many compelling needs, we must continually strive to fill the niches where we can be most effective in addressing needs and enhancing the community's well-being. I am confident we have the vision and energy to meet the challenges, and that we have wisdom, skills and values to offer for the benefit of the community.

I have had the honour and pleasure to work with an enthusiastic and capable

Board of Directors, and thank each of them for their commitment and accomplishments. Their work on our six committees has strengthened the board, directed and monitored the work of the agency, and extended our reach into the community.

We are blessed with a capable and dedicated professional staff who are at the front line of achieving our mission, and to them I extend our heartfelt thanks, especially Larry Derkach, our talented, hard-working and dedicated executive director, who has brought funding, recognition and honour to our agency.

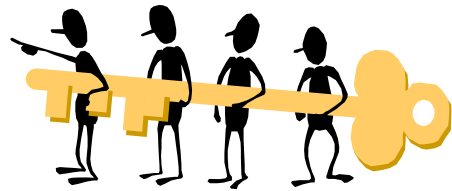
We are deeply grateful for the support of our donors, funders and volunteers, whose generosity has enabled us to achieve real and meaningful benefit for our community.



Rabbi Daniel Friedman

<p><u>2009 Board Members</u> (officers as at December 31)</p> <p>Rabbi Daniel Friedman – President Lewis Wasel – Vice President Judi Card – Treasurer Barry Rosof – Past President Michael Alpern Ruth Coppens Judith Garber Bob Gliener Norm Hanson Terry Karpman Rabbi David Kunin Netta Phillet Mark Salkie ** Robert Wood Rory Ziv *</p> <p><u>Honorary Board Members</u> Adrian Albert Max Dolgoy Sam Fialkow Barry Goldberg Jane Karstaedt Eugene Pechet Millie Singer</p> <p><u>Honorary Officers</u> Queena Klein Ruth Nolan Netta Phillet Ernie Schlesinger ** term ended * resigned</p>

<u>Committees as at year end</u>		
<p><u>Finance</u> Judi Card, Chair Bob Gliener Robert Wood</p>	<p><u>Nominations</u> Barry Rosof, Chair Rabbi Daniel Friedman Ruth Coppens</p>	<p><u>Governance</u> Michael Alpern, Chair Lewis Wasel</p>
<p><u>Community Relations</u> Netta Phillet, Chair Lewis Wasel</p>	<p><u>Development</u> Barry Rosof, Chair Norm Hanson</p>	<p><u>Executive Director Evaluation</u> Ruth Coppens, Chair Rabbi Daniel Friedman Barry Rosof</p>



Achieving genuinely helpful results for those who seek our help is our bottom line. We measure those results by monitoring various indicators in each of our programs, and the data tell us we make a difference. Frequently, our clients tell us much more eloquently in their own words.

What goes into making an agency successful? Looking back over 2009, I see some things that were not new this year, but the fact that they continue year after year is significant.

We have excellent staff retention. In fact, for several years none of our professional staff has resigned. This has allowed us to build a strong team of strong individuals who can be creative in their approaches, and who motivate and support each other through challenging and stressful circumstances. Even though there is often more money to be made in private practice or the public service, that gratifying sense of team achievement makes people stay.

We do not work alone. We recognize that we are one small (but brilliant) star in a big constellation of services in our community, and thus partnership is a way of thinking that pervades our governance and management, as well as our service delivery.



- We collaborate with a host of other service providers to ensure clients are served by the most suitable agency, such as The Support Network, Kids In The Hall, Native Counselling, The Family Centre, Changing Together, Mennonite Centre for Newcomers, Multi-Cultural Health Brokers and many others.
 - We participate in formal inter-agency front-line groups, such as the Grief Service Providers' Network and the Community Advocates Network.
 - We link with other agencies to provide a continuum of service, such as the SMART seniors' outreach program providing a social service adjunct to the community-building work of the Jewish Drop-In Centre.
- Our partnership with some of our donors is explicit. For example, There are two donors who regularly contribute to "purses" in their names, and we provide relief to clients in need, essentially on their behalf, periodically reporting back to them.
- On a broader scale, we partner with other agency leaders to address community-wide issues, through such groups as the United Way Executive Directors and the Edmonton Chamber of Voluntary Organizations.
- We contribute to a partnership attitude with our funders to achieve

our shared aims of community betterment.

On a personal note, I want to say how motivating and gratifying it is to work with such a competent and compassionate staff, and to be guided by a committed and hard-working Board of Directors. Succeeding a series of superb leaders, Rabbi Friedman is singularly inspiring and visionary, energetic and unfailingly supportive, urging us towards greater achievement.

Thank you to all those who are partners indeed in our life-giving and

life-enhancing work: staff, board and service volunteers; those who entrust us with precious resources— funding and service organizations and individual contributors— and those who value our work and speak well of Jewish Family Services in their own circles.



Larry Derkach

Clinical Counsellors

Arthur Totman, BA MSW CSW RSW
Pearl Mindell, BA MS CSW MSW CJA RSW
Tina Kafka, BA MSW RSW
Jerry Rothenberg, BFA DipPsych DipHyp

Edmonton Bereavement Centre

Linda Aris, RMT RSW
Sheri-Lee Langlois, BA Med GDSC

Community Support

Jeni Adler-Magat
Ernie Schlesinger, BA BSW MSW RSW

Seniors Making Age-Related Transitions

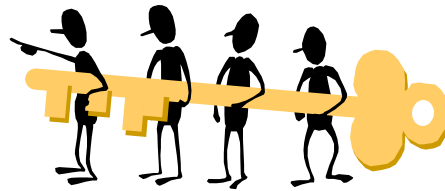
Rhonda Eidelman, Bsc(N), BA

Administration

Larry Derkach, BSc LWL -Executive Director
Martha Squire, BSc – Office Administrator
Cecily McLaughlin, BA – Receptionist
Elizabeth Nett – Receptionist
Karen Preston – Receptionist

Supervised Graduate Counselling Students

Stephanie Wilson, BSc MC*
Jennifer Kruger, BSc
Janice Stewart MA-PPC*
*completed term 2009



In 2009, we were again working at full capacity seeing a wide variety of people from every corner of our community. Our clients comprised well-off and poor, mainstream and minority, singles and families of every configuration.

We are proud that we can offer the highest level of clinical counselling service on a sliding fee scale that makes it accessible to virtually anyone. Tina Kafka, Pearl Mindell, Arthur Totman and Jerry Rothenberg each have decades of experience and win accolades from our referring and partner agencies in the community, as well as from their clients. Some clients are able to pay the full fee, and thanks to them and the United Way and the United Jewish Appeal, we do not have a minimum fee for those who can pay only a little.

The faltering economy that has shaped the issues of clients coming for practical assistance has also brought forth therapeutic issues for many people. We have seen young people

with dashed hopes, needing help to re-evaluate their self-image and make wholesome life choices. Unemployed immigrants suffering from lost hope of supporting themselves and their families need help to regain confidence. Financial woes have

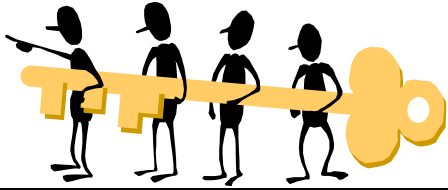


strained people's relationships. Various circumstances make some people more fragile and some more resilient, so the therapeutic journey is different for each person.

Issues like this have both emotional and practical aspects, and the therapists and community support staff have worked together with many of these clients to develop holistic approaches to their problems.

In 2009

- ⇒ 483 individuals received therapeutic counselling
- ⇒ 68 individuals were assessed and referred to a more appropriate service



We have offered EBC programs throughout the Edmonton area for ten years now, and there is evidence to suggest that there is a shift in the community's thinking about death loss. In our society there is a stigma to being beset by grief and a pressure to get through it and get back to "normal".

We are observing an increased acceptance of grief as a normal part of life, and arising from that, a growing interest in programs to help with the process.



In addition to the popular groups we have offered, we have had a strong response to special groups for parents who have lost a child at any age. We have had many requests for a program longer than the usual seven weeks, and have begun offering a "second level" group for parents.

We have also experienced a surge in requests from people who are in treatment for alcohol and drug addictions, and for mental illnesses,

whose treatment has surfaced unresolved grief which is a cause or complicating factor for their difficulties. The fact they are asking is encouraging, and we are looking for how we can expand to respond.

There has also been a strong interest in training for professionals and volunteers who support grieving people in the course of their work. At the end of 2009, we were preparing to offer a second level of training for professionals.

Short-term individual counselling is more appropriate for many individuals, either as a precursor to group work, or instead of it. Arthur Totman was again seeing grieving clients at his capacity.

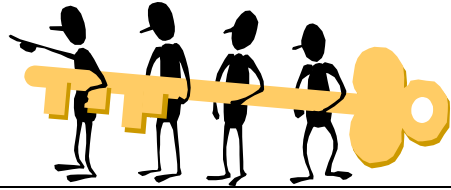


Linda Aris and Sheri-Lee Langlois make a strong team, with Linda's social work training as a grief specialist,

and Sheri-Lee's background as an educator. Their complementary approaches meet the needs of most who seek our services.

In 2009

- ⇒ 637 adults attended support groups
- ⇒ 49 professionals were trained
- ⇒ 89 people received individual therapy
- ⇒ 447 callers received help by phone



The variety of work that falls under the Community Support umbrella makes it difficult to characterize the work simply. Jeni Adler Magat and Ernie Schlesinger, both working part-time, offer a surprisingly extensive array of services. We have helped people solve issues around such things as:

- adoption possibilities
- housing and employment difficulties
- bus tickets and emergency transportation
- obtaining driver's licenses
- resume reviews and job interview preparation
- assistance completing a do-it-yourself divorce
- mental illness issues
- pre- and post-natal concerns
- reference letters for immigration and visa applications
- editing client writing and translation of documents



Connecting those with resources to those who need them is an ongoing service. Among the benefits individuals in the community have volunteered are furniture and household goods, legal services, immigration consulting and advocacy, work clothing,

New Canadians have continued to be a significant client group. Partnership with other service organizations is essential to ensuring those coming to us can access the most appropriate

services. We help identify which those are, and accompany and advocate to make sure a helpful connection is made.

Another kind of partnership is with people and organizations who can add to the resources available. For example, in consultation with us, four nursing students from the University

of Alberta produced a two-page handout in simple English to help newcomers learn about navigating the health care system in Edmonton. Eight more nurses joined the team to produce a video for newcomers on surviving an Edmonton winter.

Collaboration is internal as well as external. Community Support staff and Clinical Counsellors work together to deal with both practical and emotional needs, which often are related. In this way, we are able to deal in a co-ordinated manner with the whole person.

There are still service gaps which we aim to fill. In 2009, many immigrants on work visas lost their jobs, or came to Edmonton to find the job they were hired for did not exist. We drew on both individuals and other service organizations, as well as our own Relief Reserve, to help as many as possible.

One of our major successes this year has been the TASIC project (Transforming Acculturative Stress

Into Success), which grew out of our work with immigrant professional women. See the separate report in this booklet.

Assessing clients who apply for scholarships is a specialized service offered to Talmud Torah School and Camp BB Riback. In 2009 we extended the service to the Talmud Torah Preschool and Beth Israel Synagogue.

Many of our clients, particularly newcomers, are capable individuals

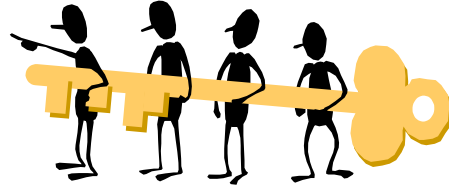
who, when helped to overcome their obstacles, are able to do well for themselves and give back to the community. One has completed certification as a psychologist and now counsels selected clients. Another coaches other clients through the immigration process. Others share their expertise as presenters to group sessions with new clients. It is gratifying when we are able to witness how the help we offer is the turning point from frustration to success.

In 2009

- ⇒ 135 individuals were helped with advocacy, settlement and relief services
- ⇒ 81 youth were awarded scholarships for Jewish summer camps and Talmud Torah school



SENIORS MAKING AGE-RELATED TRANSITIONS



“SMART” is the one program we offer just for the Jewish community, with a Jewish cultural character that makes it unique. The role of culture becomes even more important as people age and their circles of connection tend to focus more around the closer and more familiar parts of their community.

The best known and most visible service offered is the periodic Shabbat Dinners, kosher meals prepared and delivered mostly by volunteers to seniors in their family homes or extended care residences. The food is appreciated, but even more important is the personal visit with the delivery, as the sense of alienation from the community grows with extended periods of low mobility. During 2009 the number delivered grew to more than 100 for each meal.

Less visible are the many ways that Rhonda Eidelman, the Seniors Outreach Worker, assists people with the transitions they must make. It is stressful to have to move from a family home to an assisted care facility, made harder by not knowing the options and types of other services available. Losing a driver’s licence due to age can have a dramatic impact on both self-esteem and the ability to maintain independence and connection to friends and community. We have helped in every step of these processes. Finding an appropriate

caregiver can help extend the time a person can stay in his or her own home. Involving family members in helpful ways can be a challenge, as parents and children often see things differently, and the children are often in another city.

With seniors living longer and more active lives, the age range of the clientele now spans about 40 years. Young seniors and elderly seniors and those in-between have a great variety of needs and interests, all of which we aim to respond to.



Rhonda maintains a regular presence at the Jewish Drop-In Centre, our partner in this program. As the social hub for Jewish seniors, it is the place where she can informally monitor who may

need assistance, and strengthen relationships that make it easier for seniors to use her help.

One of the sad and difficult aspects of a seniors support program is that many of the people we come to know and love die. We have provided support and information about Jewish funerals to those who may now know, such as newcomers, and to care facilities who don’t know how to care for their Jewish residents. Rhonda

makes many trips to the cemetery for funerals and unveilings.

We have been strengthening our connections, at both the staff and board levels, with Beit Horim, the society



that is planning to build a residence for Jewish seniors. Between Beit Horim, The Jewish Drop-In Centre, and Jewish Family Services, we dream of developing a community-wide strategy for seniors services.

In 2009

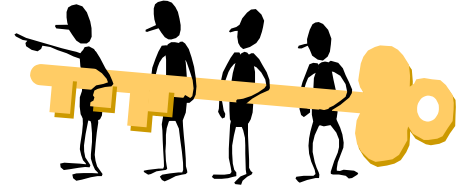
we assisted 133 seniors with

⇒ 513 home and phone visits

⇒ 352 consultations with professionals and family members

⇒ 301 home delivered Shabbat dinners

TRANSFORMING ACCULTURATIVE STRESS INTO SUCCESS



It was a client of the Community Support program who best articulated the particular difficulties foreign-trained professional women experience when encountering unexpected obstacles in resuming their career paths in Canada. In addition to job-related problems, the stress of not being able to fully integrate was leading to serious issues of self-esteem and confidence, which were then eroding the motivation and ability to address the career issues. This was a vicious circle.

As a woman in exactly that situation, and with a PhD in intercultural issues, Svetlana Pavlenko was the perfect

person to design the Transforming Acculturative Stress Into Success program, and to direct it once all funding was

in place the first week of January. Applicants were interviewed to select those who were most ready, and soon all places were filled, with a waiting list.

The program consisted of workshops on a variety of topics to identify and address issues such as identity loss, cultural integration, nuanced communications, realistic goal setting,

and self-care. Most of the presenters were themselves immigrant professional women who have achieved success in their new country.

We introduced an innovative art-based approach to self-awareness and goal setting called Body Mapping, which we adapted from a method used with people with HIV/AIDS in Africa. It was enthusiastically received by our



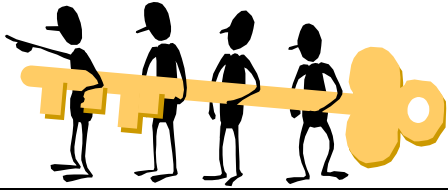
clients.

The funding we received allowed us to hire an external evaluator who monitored the project for its duration. Her report yielded objective information about the

achievement of the project's goals, and chronicled exceptional success. We are now awaiting word on whether funding will be granted to continue TESIS, and already there is a waiting list of interested participants.

In 2009

- ⇒ 39 individuals completed the TESIS program
- ⇒ 36 have achieved successful integration



THANK YOU TO OUR VOLUNTEERS

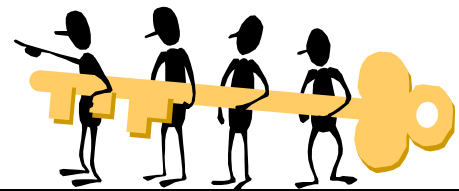
The gift of time is precious. These individuals are recorded as having volunteered more than 1,529 hours for Jewish Family Services during 2009. Many more were involved, but did not let their names be known. To all we offer heartfelt thanks.

Bernie Adler	Linda Goody	Netta Phillet
Jeni Adler	Norm Hanson	Paul Polushin
Mike Alpern	Roberta Hanson	Karen Preston
Linda Aris	Bronia Heilik	Miriam Rabinovitch
Daniel Assh	Karen Herring	Louise Rae
Marcia Bercov	Trina Homeniuk	Aubrey Rogerville
Marty Blatt	Mary Anne Jaecklicke	Drayton Rogerville
Yelena Braslavsky	Tina Kafka	Barry Rosof
Freda Braude	Erica Karabus	Joyce Rubenovitch
Gordon Bushewsky	Terry Karpman	Elaine Salkie
Dick Card	Jane Karstaedt	Mark Salkie
Judi Card	Tami Katz	Ernie Schlesinger
Dave Chodos	Vi Klein	Gary Segal
Barb Clark	Jennifer Kruger	Pat Shabatowski
Hoda Cohen	Rabbi David Kunin	Farrel Shadlyn
Laurie Cooper	Shira Landa	Esther Sklofsky
Miriam Cooper	Simone Landa	Anita Sky
Ben Coppens	Brenda Lee	Avigayil Squire
Ruth Coppens	Lena Linetsky	Don Squire
Howard Davidow	Victor Linetsky	Martha Squire
Dwayne DeGraves	David Mannes	Mike Stefanov
Larry Derkach	Irving Marcovitch	Bozena Szopiak
Jason Eidelman	David Marcus	Arthur Totman
Rhonda Eidelman	Ian McKendrick	Alba Valderama
Ehud Ellman	Cecily McLaughlin	Matthew van der Geissen
Bernie Estrin	Ed Michaelson	Lewis Wasel
Gail Estrin	Ed Mickelow	Ken Wasserman
Rabbi Daniel Friedman	Stan Misha	Paula Weil
Karen Gall	Arlene Morin	Darwin Werner
Judy Garber	Elizabeth Nett	Stephanie Wilson
Benaron Gleiberman	Francie Nobleman	Robert Wood
Murray Glick	Jon Nobleman	Mel Wynne
Bob Gliener	Josh Nobleman	Jodi Zabłudowski
Cheryl Gliener	Ruth Nolan	Michael Zabłudowski
Anne Goldblatt	Phyllis Nurgitz	Hal Zalmanowitz
Leah Goldford	Raisa Ostrovskaya	Esi Zion
Nathan Goldford	Aleksy Pavlenko	Rory Ziv

Thank you!

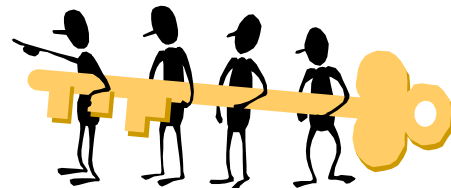
We ask your forgiveness for any errors or omissions;
and, if your name has been missed, we offer sincere thanks.

THANK YOU TO OUR FUNDING ORGANIZATIONS



These funding and service organizations provided financial support during 2008. In several cases, they represent the collective gifts of many individuals. We are grateful for their support.

Alberta Community Initiatives Program	Jewish Immigrant Aid Services
Alberta Summer Temporary Employment Program	MAZON Canada
Beth Israel Benevolent Fund	Na'amat Edmonton
Christmas Bureau of Edmonton	National Council of Jewish Women
City of Edmonton	Status of Women Canada
Edmonton Community Adult Learning Association	United Jewish Appeal
Edmonton Jewish Community Charitable Foundation	United Way Alberta Capital Region
Family & Community Support Services	Union 52 Benevolent Society



THANK YOU TO OUR DONORS

We gratefully acknowledge the financial support of these individuals and companies:

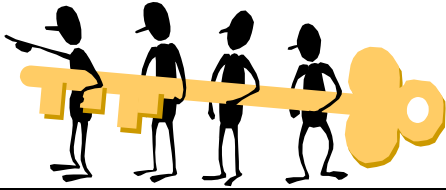
Ted and Glori	Aaron	Daniel	Assh	Heide-Lynn	Brett
Sharon	Abbott	Florence	Axler	Robert	Brick
Rose	Abrams	Sherri	Banks	J. Anthony	Brierly
Freda & Marvin	Abugov	Sheila	Barer	Darlene	Browning
Cathy	Adachi	Elva	Becker	Dan	Buckler
Kim	Adams	Jean	Beckingham	Frieda	Bugis
Dr. Bernie	Adler	Teresa & Stuart	Bennett	Gord & Darlene	Bushewsky
Jennifer	Adler	Sara	Bercovich	Lyle	Butchart
Roger Adler &	Marijke Warners	Valle Jean	Berman	Robert	Butler
Dalene	Aitkin	Betty-Mae	Berry	Norah	Cairns
Doreen	Albert	Linda	Bisset	Ray	Camisa
Lorraine	Albert	Phyllis	Black Plume	Phyllis	Caplan
Clive & Luba	Allen	Marylynne	Blackmore	Judith & Dick	Card
Joel & Melany	Allen	Shirlann	Bliss	William	Carron
Pilon	Alphonse	Donna	Bonan	Mira	Cetkovic
Naomi & Vic	Amato	Elaine	Bookhalter	Ena	Chaisson
Margaret Jean	Anderson	Marilyn	Bourassa	Thomas	Changarathil
Jane	Andriuk	Kim	Boyd	Barbara	Clarke
Janice	Arntzen	Betty	Braithwaite	Brian M.	Clarke
Shane	Asbell	Freda	Braude	Debra	Clouthier

Florence	Cohen	Judith	Goldsand	Donna	LeClair
Matthew	Cohen	Alvin	Goldsmann	Lory	Legere
Mirial	Cooper	Karen	Goldstein	Percy	Lerner
Liz	Cooper	Janice	Gordon	Debra	Lieberman
Ben & Ruth	Coppens	Andrew	Gow	Esther	Lieberman
David	Cowan	Yakov	Grager	Susan	Lieberman
Dennis	Cowan	Leslie & Lilian	Green	Lorna E.	Lillo
Reiko	Cowan	Sheila and Fred	Greenberg	Victor & Lena	Linetsky
Linda Rae	Crocket	Penny	Greenleese	Michael	Lipkin
Natalie & Arie	Croitoru	Faith	Greenspan	Hinda	Lipshitz
Bibiana	Cujec	Sarah	Guenther	Rui	Long
Phyllis	D'Aguiar	Doug	Guy	Hilkka	Luoma
Kathryn	Dale	Sara & Avi	Habinski	Igor	Lutsky
Erica	Dance	Corinne	Haggerty	Betty	MacDonald
Maurice & Josie	Danilak	Lawrence	Hall	Don	MacDonald
Wendy	Danson	Ronald S.	Hansma	Ollie	Machon
Linda	Davis	Roberta	Hanson	Patricia	Machon
Angela	Decrescentis	Sam	Hanson	Vera	Mannerow
Dave	Demytruk	Tracy	Hanson	Susan	Manning
Zachary	Dennis	Dr. Philip & Penny	Hardin	Carl	Mapes
Mike	Derenowsky	Dr. T.	Hardin	Bonnie & Sonny	Marcus
Allen	Devins	Rosalie	Hardin	Stanley	Margolis
Hilton & Michele	Dinner	Sheldon	Helbert	Eva	Margolus
Len	Dolgoy	Stephanie	Hendin	Michelle	Markham
Rabbi Ari	Drelich	Walter & Gertrude	Henschel	Michael	Marks
Elizabeth	Duke	Cheryl A.	Hier	Barbara	Marquis
Verna	Duke	Jo-Anne	Hind	Betty	Marquis
Siddhara & David	Duncan	Steve	Hoffart	Darlene	Marshall
Annette	Edgelow	Susan	Horon	Suzette	Marxheimer
Rhonda	Eidelman	Gillian	Horwitz	Dr. Jacob	Masliyah
Donald	Elliot	Trevor	Horwitz	Margaret	Matheson
Harvey	Emas	Naomi	Hoyt	Peg	Mattheson
Rosemary	Esco	Dianne	Hunting	Marcia	McKall
Sharon	Estrin	Clyde	Hurtig & Karen	Shari	McNeil
Robin & Melanie	Fainsinger	Charles	Hyman	Shari & Gary	McNeil
Jack	Feldman	Helen	Ilijoic	Ed & Joy-Ruth	Mickelson
Rocky	Feldman	Helen	Jesse	Leo	Mickelson
Simen	Fialkow	Kathleen	Johnson	Arliss	Miller
Louise	Fisher	Cheryl Anne	Joyce	Leon	Miller
M.	Flesjer	Myra & Abie	Kacew	Tim	Moore
Rabbi Daniel	Friedman	Erica	Karabus	Carole	Moore
Rhoda R.	Friedman	Kathryn K.	Elford	Arlene	Morin
Michael	Furman	Daniel	Kauffman	A.	Morvenski
Dr. Sam & Joyce	Galante	Faye & Cyril	Kay	James	Moses
Dr. Judith	Garber	Abram	Khazanovich	Kathleen	Munro
Dr. & Dena	Gelfand	Eileen	Kinsman	Lorne	Murdoch
Sheldon & Jaima	Geller	Dr. Stanley & Rosemary	Kitay	Beryl	Nahornick
Price	George	Morris	Klimove	Robert	Nealy
Rebecca	Gethings	Ilana	Knisely	Anne	Nelson
Dr. Sandra	Ghitter-Mannes	Jason	Kodie	Elizabeth	Nett
Shulamit	Gil	Molly	Koliger	Mariel	Nieberding
Halley	Girvitz	Eva	Koplowicz	Francie & Jon	Nobleman
Susan	Glass	Mark	Kornell	Harry & Ruth	Nolan
Cheryl & Bob	Gliener	Irene	Krticic	Shelley Rae	Northey
Isidor	Gliener	Sheila	Krueger	Norma	Nozick
Judith	Glustoff	Annette	Krygier	Phyllis	Nurgitz
Helen	Goldberg	Jain	Kurany	Esther	Ohayon
Jack & Bluma	Goldberg	Janet	Lammie	Lisa	Okoye
George & Joyce	Goldford	Aaron	Landa	Esther & Nip	Olyan

Meirav Or	Joyce D. Shinkaruk	Linda Vickery
Alex Osten	Kayla Shoctor	Vincent Sabo & Joan Caza
Julia Palladino	Darryl & Michelle Shore	Virginia Vogel
Mary Paranchych	Cheryl Shur	Lewis & Freya Wasel
Reeve Parker	Miriam Siderson	Norman & Leanne Wasel
Myka Pappas	Helen Simons	Ken Wasserman
Sheila Persaud	Mildred Singer	Paula Weil
Asher Pertman	June Skibin	Dr. Joel Weiner
Justin Pertman	Barry Slawsky	Dr. Sam Weisz
Sharon Pertman	Donna Smith	Annie Weleschuk
Kent & Janice Peters	Beverley Smordin	Marion Wiese
Maurice & Josie Peters	Howie & Debbie Sniderman	Alvin & Suzanne Winestock
Megan Peters	Rosaliene Sobey	Barbara Wiseman
Lynne Petersen	Jane Soifer	Douglas Wolch
Russell Petryk	Mark Solomonovich	Naomi & Morley Wolfman
Jennifer Pick	Lillian Soroka	W. Robert Wood
Terry Pitsch	V. Sotency	E. Tara Wood
Hanna Pollack	Eira Spaner	Dr. Daniel Woolf
John F. Pratt	Dr. Geoffrey Sperber	Erin Wright & Stacey Leavitt
Karen Preston	Robert Spevakow	Simone Wynnyk
Mary Price	Ken Spillett	Shmuel & Shani Yablonsky
Cynthia Pytel	Martha & Don Squire	Susan Yedgarova
Dr. Edward Rabinovitch	Janet St. John	Dr. Tova Yedlin
Jeffrey Rabinovitch	Pnina Staav	Jodi Zabłudowski
Miriam Rabinovitch	Tine Steen-Dekker	Sara Zalik
Irwin & Maxine Raphael	Gale Stenzel	Hal Zalmanowitz
Judith Rector-Hui	Virginia M. Stephen	Connie & Danny Zalmanowitz
Dr. Monty Reitzik	Mark Stillman	Merrill Zell
Wynne Rigal	Lucile Anne Story	
Isabel Rodnunsky	Grant Strand	Atco I-Tek Inc
Thelma Rolingher	Gerri Sush	Atco Midstream
Elaine Romanovsky	Clarice Switzer	Atco Gas
Barry Rosof & Louise Rae	Lauren & Keith Tankel	Beth Tzedek Congregation
Benita & Michael Ross	Mary-Anne Taylor & A. Deppisch	Bon Ton Bakery
Linda Ross	Kevin Therriault	Burgess Bredo Architect Ltd
Alison Russell	Cynthia Thompson	CIBC
Moira Sacks	David Tonken	City Lumber & Millwork
Elaine & Dr. Mark Salkie	Hilda Tsobanis	Contava Inegrated Access
Debbie Sands	Lee Tymo	Edmonton Granite Memorial Ltd
Sari Schiff	Dr. R Uretsky	Edmonton Jewish News
Bernard Schwartz	Carmen Uribe	Goldcraft Management
Dr. Perry Segal	Alfons Jeanne Van Rompaey	Jewish Drop In Centre
Raisa Segal	Leah Vanderjagt	Dr. Sam Marcushamer Prof Corp
Farrel Shadlyn	Vi & Jerry Vasilash	Telus Communications
Deanna Sharratt	Delia Vaughan	Triple Five Limited
Welch Sheila	Esfira Vaynshteyn	Van de Walle Real Estate Group
Riva Shein	Naum Vaynshteyn	Phoenix Insurance Group

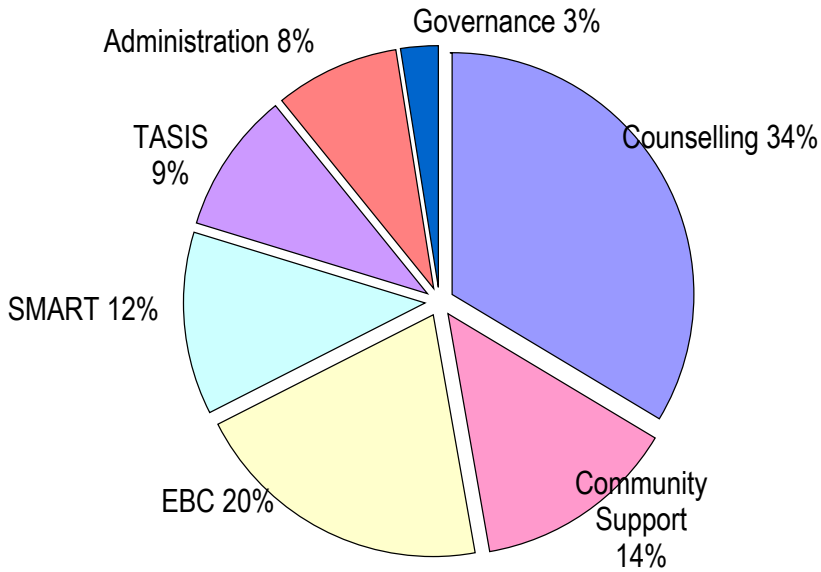
Thank you!

We ask your forgiveness for any errors or omissions;
and, if your name has been missed, we offer sincere thanks.



2008-2009

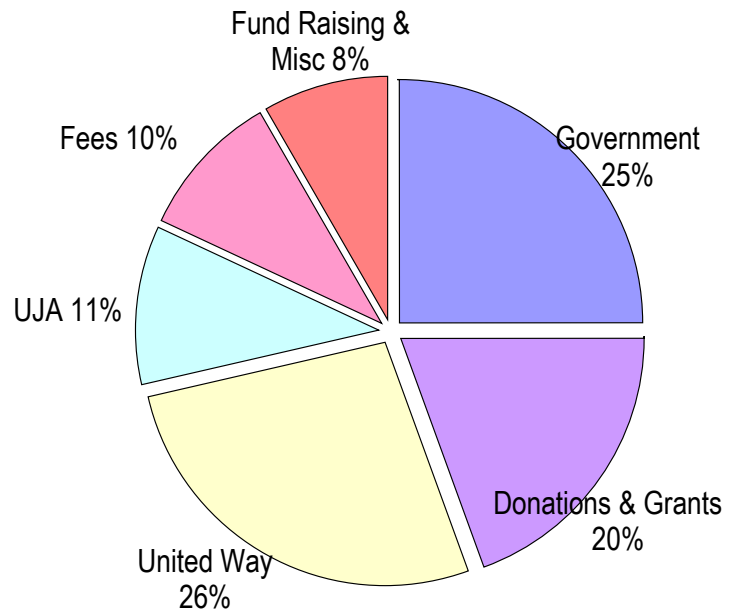
Expenditures



Counselling	232,694
Community Support	95,537
EBC	140,131
SMART	86,181
TESIS	64,907
Administration	57,711
Governance	17,508

Revenues

United Way	188,477
Donations & Grants	136,857
Government	174,413
United Jewish Appeal	74,452
Fees for Service	68,509
Fund Raising & Misc	58,654



When one comes to the end
of the familiar
and to the beginning
of the unknown,
it can be a frightening place.

One thinks that their life
can never be the same,
and that may be true.

But with help this transition is easier...
and the change can help one find what they already know-----

---With your help I have discovered how much
creativity and strength I have...

- When I stumbled you caught me
- When I shined you applauded me
- When I cried you gave me kleenex & hope
- When I laughed you laughed too...

I am really glad I had you walking beside me
on my journey of self-discovery.

Thank you so much for all the wisdom & guidance
you offered me.

Know how much I appreciate it.

